



Isril Caniago

Nationality: Indonesian

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WORK EXPERIENCE

ONLINE MAPS QUALITY ANALYST

TELUS INTERNATIONAL [01/2019 – Current]

Telus International is a Canadian technology company that provides translation and localization services. I develop and improve AI-powered products by improving the relevance of online maps. The tasks involve determining the relevance and accuracy of information by performing online research and referring to guidelines provided to validate data and helping to authenticate data that will be used in live online search tools and applications.

WEB SEARCH ANALYST

APPEN [01/2016 – 06/2019]

Appen Limited is a publicly traded data company based in Sydney, Australia and as a global leader in the development of high-quality, human-annotated datasets for machine learning and artificial intelligence. My responsibility is to improve the relevance and accuracy of internet search results for our clients as well as their target audience and focus on providing detailed insight into the relevancy and accuracy of search results, queries, advertisements, and more.

SEARCH ENGINE ANALYST

LEAPFORCE [10/2015 – 09/2018]

Leapforce, Inc. is a crowdsourcing company based in Pleasanton, California, USA. Search Engine Analyst is responsible to provide feedback and evaluation of various data sets, often by measuring the relevance and usefulness of web pages in correlation to predefined queries, by providing a comparative analysis of sets of results and various other techniques.

COLLECTIONS ANALYST

BANK TABUNGAN NEGARA [03/2015 – 10/2015]

PT Bank Tabungan Negara (Persero) Tbk. is a commercial bank based in Indonesia. Working as a Debt Consultant is responsible to advise, creating advice reports, monitoring, and providing solutions to customers who have an individual's credit history when it indicates that the customer has high credit risk.

VERIFIER (SURVEY & ANALYST)

FIF GROUP [02/2014 – 02/2015]

PT FIF Group provides consumer financing, factoring, and leasing services in Indonesia. I attempt to mitigate the risk of vehicle credit to unworthy customers by performing credit analyses on individuals and businesses applying for a new credit account. Based on a review of a customer's five C's of credit: Capacity, Capital, Conditions, Character, and Collateral. I am responsible for the customer's credit agreement, as well as the credit quality of a customer during the first three months of the credit period.

SETTER FIELD

TELEKOMUNIKASI INDONESIA [07/2009 – 06/2010]

PT. Telekomunikasi Indonesia Tbk. (also known as TELKOM) is the largest telecommunications services company in Indonesia. For this company, I organized and managed a team. Provide assignments and supervise the setters for the installation of the internet service from the server to consumers' home or business network in a local region.

EDUCATION AND TRAINING

Bachelor of Science (BS)

Sultan Ageng Tirtayasa University

GOOGLE DATA ANALYTICS CERTIFICATE

Google (Coursera)

IBM DATA ANALYST CERTIFICATE

IBM (Coursera)